



January 19, 2021

Web Announcement 2410

Claims that Cutback in Error Have Been Reprocessed

Claims that had units allowed/billed cutback by the Medicaid Management Information System (MMIS) in error and paid incorrect amounts have been automatically reprocessed to pay the correct amounts. The impacted claims were processed February 1, 2019, through Oct. 30, 2020. Results of the reprocessed claims appear on remittance advices dated January 22, 2021.

Please note: When claims are reprocessed, please be aware that all system and clinical claim editor edits are applicable. As a result, there may be no additional payment, and other claim denials may be received. Providers have the right to appeal denied claims, including those denied upon reprocessing. Please refer to [Medicaid Services Manual Chapter 100](#) and the [Billing Manual](#) for information concerning the claim appeal process and time frames.